Examples for user stories:

User Acceptance criteria:

As a registered user, I want to be able to manage my user profile information,

So that I can keep my account details up-to-date and personalize my experience on the platform.

Acceptance Criteria:

Upon logging in, there should be a clear option in the navigation menu to access and edit my user profile.

I should be able to update basic information such as my name, email address, and profile picture.

The system should validate that the email address provided is in a correct format and not already associated with another account.

I want the ability to change my password for security purposes.

If I attempt to make changes and there are errors (e.g., invalid email format), the system should provide clear error messages guiding me on how to correct them.

The updated profile information should be reflected immediately throughout the platform.

An option to view my account activity or login history would be beneficial for security monitoring.

As a customer who has placed an order, I want to track the status and location of my package in real-time so that I can anticipate its delivery and stay informed about any delays.

Acceptance Criteria:

After completing my purchase, I should receive a confirmation email with a link to track my order.

Clicking on the tracking link should take me to a page displaying real-time information about the current status of my package.

The tracking information should include the package's current location, estimated delivery date, and any relevant shipping updates.

If there are delays or issues with the delivery, the system should provide clear and timely notifications with explanations.

I should be able to track my order both on the website and through a mobile app.

The tracking page should be accessible without requiring me to log in, using a secure and unique tracking ID.

In case of multiple items in the order, I should be able to view the individual tracking information for each item.